

Existing Emersion Reports

The following table lists the default reports available in the Emersion system, along with the fields that each report provides. Most reports allow filter criteria to be selected, such as date ranges, service types, customer ID, or amounts etc.

Report	Description
Active Services By Type	Active Services Summary by Service Type Service Type, Number, Status (Active, Cancelled etc)
Aged Outstanding Debtors	A periodic report that classifies outstanding receivable balances according to customer and month of the Due Date of an Invoice. ID, Name, Trading Name, Contact Name, Phone Number, Email, Outstanding Balance > 0 days, Outstanding Balance > 7 days, Outstanding Balance > 14 days, Outstanding Balance > 21 days, Outstanding Balance > 30 days, Outstanding Balance > 30 days, Outstanding Balance > 90 days, Total Outstanding, Total Unallocated Payments
Aged Receivables	A periodic report that classifies outstanding receivable balances according to customer and invoice Issue Due Date. ID, Name, Trading Name, Contact Name, Phone Number, Email, Credit Limit, Payment Terms, Outstanding Balance > 0 days, Outstanding Balance > 7 days, Outstanding Balance > 14 days, Outstanding Balance > 21 days, Outstanding Balance > 30 days, Outstanding Balance > 30 days, Outstanding Balance > 90 days, Total Outstanding, Total Unallocated Payments, Total Credits, Total Debits, Account Balance
Allocated IP Addresses	IP Addresses for Services Service ID, Start Date, Service Type, IP Address,
Billed Revenue	A report of invoices per month by customer for the previous 12 months. Account ID, Customer Name, Trading Name, Contact Name Total, Invoice Total Previous 12 months, Invoice Total 12 months ago, Invoice Total 11 months ago, 10, 9, 8, 7, 6, 5, 4, 3, 2, Invoice Total 1 month ago.
Block Hours Remaining	Block Hours Remaining Report Account ID, Service ID, Username, Account Name Block Status, Days before expires, Last Expired, Hours Remaining

Report	Description
Bpay Details	<p>Bpay Details Report</p> <p>Account ID, Account Name, Account Type, Bpay Reference, Bpay Biller Code</p>
Churn Loss Report	<p>Report that shows services lost</p> <p>Account ID, Account Name, Service ID< Primary Service ID, Service Type, Plan, Contract End Date, Subscription End Date, Gaining SP ID</p>
Current Shaped Users	<p>Current users over usage allowance limit and are shaped - all amounts are displayed in MB</p> <p>Account ID, Service ID, Period, Time Band, Allowed Usage for Time Band, Current Usage.</p>
Customer History	<p>A report that shows the current and the previous 2 months invoices and payment status by customer.</p> <p>Account ID, Name, Trading Name, Contact Name, Phone, Email, Credit Limit, Due Days, Last Review Date, Next Review Date, Total Revenue, Revenue Financial Year, Current Invoice Issued, Current Invoice Due, Current Invoice Date Paid, Current Invoice Amount, Current Invoice Paid, Current Invoice Outstanding amount, 1 month ago Invoice Issued Date, Date Due, Paid Date, and Amount Paid, 2 months ago Invoice Issued Date, Date Due, Paid Date, and Amount Paid</p>
Electronic Payments Detail	<p>Electronic Payments Detail</p> <p>Account ID, Account Name, Trading Name, Payment Provider, Payment Type, Transaction Date, Payment status, Payment Amount, Payment Reference, Batch ID</p>
Electronic Payments Summary	<p>Electronic Payments Summary</p> <p>Account ID, Account Name, Trading Name, Payment Provider, Payment Type, Transaction Date, Payment status, Payment Amount, Payment Reference, Batch ID</p>
Events Email Log	<p>Reports all emails sent to customers from the Events system</p> <p>Account ID, Account Name, Account Profile, Email Address, Email subject, Email sender, Date Sent, Event Type</p>
Expiring Credit Cards	<p>Expiring Credit Cards Report</p> <p>Account ID, Account Name, Credit Card number (masked), Expiry Month, Expiry Year</p>

Report	Description
Expiring Domains	Expiring Domains Report Account ID, Expiry Date, Domain Name, Package ID, Package, Service ID
Invoice Itemisation Report	A report that itemises usage for a given Invoice. Note that this report lists Telephony Usage only. Service Number, Call Destination, Call Date, Call Time, Call Duration, Call Tariff, Invoiced Amount, Tax
Invoice Sending Report	Customer Invoice Method report Account ID, Account Name, Customer Email Address, Account Profile, Auto Approve, Invoice Method, Account Status,
Ledger Cardlines	A report that displays Ledger Cardlines by customer for a given period. Account ID, Export Reference, Carline ID, Transaction Date, Description, Ledger Code, Cardline Approved Date, Actual Value, Tax Amount, Service ID, Type Name, Invoice ID, From Date, To Date, Invoice Start Date, Invoice To Date, Invoice Approval Status, Plan Name
Ledger Transactions	A report that displays Ledger Transactions by customer for a given period. Account ID< Invoice ID, Account Name, Trading Name, Customer Contact Name, Transaction Date, Created By, Transaction DI, Transaction Type, Description, Amount Ex Tax, Tax, Amount Inc Tax.
Live Online Users	Live Online Users Report Service ID, Username, Session ID, Framed IP Address, Start Time, MB Uploaded, MB Downloaded, Last Packet Time, Time Online
Locked Out Users	Users locked out of the User Portal Account ID, Account Name, User ID, Number Login Attempts,

Report	Description
Outstanding Invoices	<p>A report that classifies outstanding receivable balances according to customer for unpaid or partially paid invoices.</p> <p>ID, Name, Trading Name, Contact Name, Phone Number, Email, Credit Limit, Payment Terms, Invoice ID, Invoice Issue Date, Invoice Due Date, Invoice total, Invoice Amount Paid, Outstanding Balance, Invoice Terms, Day Outstanding from Issue Date, Day Outstanding from Due Date</p>
Paid Invoices	<p>Paid Invoices Report</p> <p>Account ID, Account Name, Sales Person, Invoice Issued Date, Invoice Due Date, Total Amount Ex Tax, Tax, Total Amount Inc Tax, Outstanding Amount</p>
Payment	<p>A report that displays all payments by customer.</p> <p>Account ID, Account Name, Trading Name, Payment Provider, Payment Type, Payment Subtype, Transaction Date, Payment Status, Payment Amount, Payment Reference, Batch ID</p>
Product And Service	<p>Product and Service Sales per Account Report</p> <p>Account ID, Account Name, Sales Person, Commission Name, Event Occurred, Amount Charged, Amount Charged Tax, Package Name, Product Name</p>
Provisioning Log	<p>Provisioning Log</p> <p>Account ID, Account Name, Service ID, Plan Name, Status Name, Service Type, Service Start Date, Subscription Start Date, Username, Realm, Title, First name, Last name, Unit Type, Unit Number, Street Number, Street Type, Street Name, Suburb, State</p>
Quarantine Telephony	<p>Lists all Telephony service data found without an existing service in the system</p> <p>Service ID, Service Type, Service Start Date, Service End Date, Number of Calls, Total Call Value, Earliest Call Date, Quarantine Issue</p>
Quarantine Misc	<p>List all Telephony miscellaneous data without an existing service in the system</p> <p>Service ID, Service Type, Service Start Date, Service End Date, Number of Calls, Total Call Value, Earliest Call Date, Quarantine Issue</p>

Report	Description
Quarantine Data	Lists all Date service data found without an existing service in the system Service ID, Service Type, Service Start Date, Service End Date, Date Uploaded, Data Downloaded, Earliest Record Date, Quarantine Issue
Radius Auth Log	Radius Authentication Log Report Service ID, Service Type, Username, Realm, Date/Time, Status, Reason.
Rejected Invoices	Rejected Invoices Report Account ID, Account Name, Invoice ID, Invoice Start Date, Invoice End Date, Rejected Subject, Details, Actioned, User, Date Actioned.
Sales Breakdown Report	Sales Breakdown Report Package Name, Service Plan Name, Bolt On Name, Service Features, Ledger Code, Qty, Amount Ex Tax, Tax, Amount Inc Tax
Service Qualifications	Service Qualifications Service ID, Unit Number, Street Number, Street Name, Suburb, Post Code, SQ Status, SQ Date, SQ ID, Account Presale ID, Service Migration ID, Account ID, Account Name.
Service Status	Service Status Report Service ID, Account ID, Account Status, Customer Name, Service Identifier, Service Start Date, Service End Date, Package Status, Service Status, Package Name, Service Modified, Service Type, Package Start Date.
Services By Period	Active Services Summary by Period Account ID, Start Date, End Date, Service Type, Status
Services By Service Types	Services By Service Types Account ID, Account Name, Service Type, Count, Status
Transaction Summary	EPS Transaction Summary Report Payment Method, Provider Name, Payment Subtype, Transactions, Transaction Total