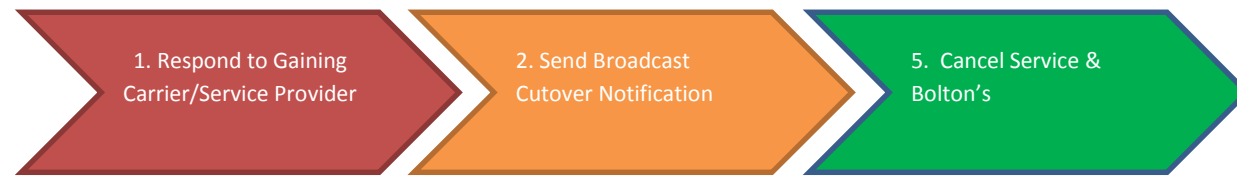


Telstra 3G – Port Out Process



1. Gaining Carrier and/or Service Provider sends message, typically with the Emersion account number for verification. We respond with an “AEResponse” (Account Enquiry Response), confirming that we have this service, if correct details are provided and the service is active in Emersion.
2. If the service is active in Emersion, the verification information sent to us is correct, and the customer chooses to portout, Emersion initiates cancellation proceedings. We will send a BCC (Broadcast Cutover Notification), notifying the carrier that the service is cancelled in our system.
3. Around the same time, cancellations of the service and Bolton’s in our system are finalized.

Configuration	Manage Bolt Ons	Bolt On History	Manage Rate Overrides	Product Rate Override	Cancel Subscription	Service Identifiers	Subscription Notes	Provisioning Logs	Subscription Period History	Service Qualifications
---------------	-----------------	-----------------	-----------------------	-----------------------	---------------------	---------------------	--------------------	-------------------	-----------------------------	------------------------

Provisioning Log

Log ID	Service Identifier	Request Type	Transfer Type	Task Status	Created	Updated	Result
4285566	044	CutoverPTO	CHURN	Success	2014-05-26 14:45:59	2014-05-26 14:45:59	Moved Service #515323 to pending cancellation.
4285549	044	CutoverPTO	CHURN	Success	2014-05-26 14:45:56	2014-05-26 14:45:56	Cancelled Service #515323 successfully. ← Step 3
4285542	044	CutoverPTO	CHURN	Success	2014-05-26 14:45:54	2014-05-26 14:45:54	Request ID: 000220140526010707814 acknowledged with a response of 1 [BCC] ← Step 2
4285492	044	CutoverPTO	CHURN	Success	2014-05-26 14:45:20	2014-05-26 14:45:20	Initialised generic data
4285455	044	AEResponse	CHURN	Success	2014-05-26 14:44:13	2014-05-26 14:44:13	Successfully submitted account enquiry notification for 04475 th LSR: ← Step 1
4285452	044	AEResponse	CHURN	Success	2014-05-26 14:44:11	2014-05-26 14:44:11	Initialised generic data
1338063	614	SingleAction		Success	2013-12-17 14:56:30	2013-12-17 14:56:30	Successfully queried 0447: