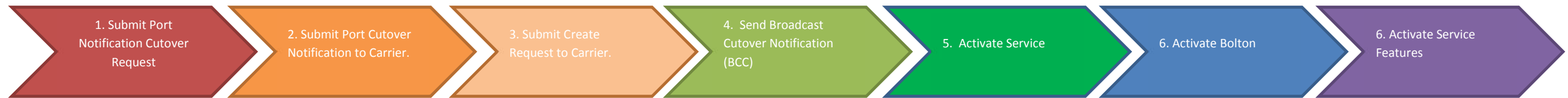


Telstra 3G – Port in Process



1. Message sent to Telstra indicating our intention to churn the service.
2. Message sent to Telstra, indicating that they should inform the losing carrier to deactivate the service.
3. Message sent to Telstra, indicating they should create the service within their own systems. In Emersion, we are at the same time preparing the service for impending activation.
4. A message is subsequently sent to Telstra, informing them we are done preparing the service, and a Broadcast Notification should be sent to all relevant parties to indicate the port in is finished.
5. Around the same time the subscription is made active in our system.
6. Bolton's, where mandatory against the plan are activated.
7. Service Features chosen when the service ordered (Voicemail, barring, and other options) are subsequently activated.

Provisioning Log

Log ID	Service Identifier	Request Type	Transfer Type	Task Status	Created	Updated	Result
4166281	614	LOLIGSD		Success	2014-05-20 20:40:58	2014-05-20 20:40:58	Successfully modified (2) service details and failed (0) for service 04525... Details:Successfully activated service feature subscription:703008 Successfully activated service feature subscription:703010
4166275	614	LOLIGSD		Success	2014-05-20 20:40:50	2014-05-20 20:40:50	Initialised generic data
4166199	614	LOLIGNP		Success	2014-05-20 20:31:11	2014-05-20 20:31:11	Successfully modified (1) network products for service 04525... Details:Successfully activated service feature subscription:703012(LOLIG_NP_PRMSBAR) ← Step 7
4166137	614	LOLIGNP		Success	2014-05-20 20:30:36	2014-05-20 20:30:36	Initialised generic data
4166067	614	LOLIGNP		Success	2014-05-20 20:20:34	2014-05-20 20:20:34	Successfully modified (7) network products for service 04525... Details:Successfully activated bolt-on subscription:105113 ← Step 6
4166045	614	LOLIGNP		Success	2014-05-20 20:20:23	2014-05-20 20:20:23	Initialised generic data
4165928	045	CutoverPTI	CHURN	Success	2014-05-20 20:10:41	2014-05-20 20:10:41	Service activation complete ← Step 5
4165924	045	CutoverPTI	CHURN	Success	2014-05-20 20:10:39	2014-05-20 20:10:39	Request ID: 058720140520010695081 acknowledged with a response of 1 [BCC] ← Step 4
4165921	045	CutoverPTI	CHURN	Success	2014-05-20 20:10:37	2014-05-20 20:10:37	Initialised churn data for service id: 574984
4165908	045	CutoverPTI	CHURN	Success	2014-05-20 20:10:26	2014-05-20 20:10:26	Initialised generic data
4165895	045	Create	CHURN	Success	2014-05-20 20:08:19	2014-05-20 20:08:19	Created mobile service for: 04525... Successful ← Step 3
4165891	045	Create	CHURN	Success	2014-05-20 20:08:10	2014-05-20 20:08:10	Initialised churn data for service id: 574984
4165889	045	Create	CHURN	Success	2014-05-20 20:08:10	2014-05-20 20:08:10	Initialised generic data
4165887	045	CutoverNotification	CHURN	Success	2014-05-20 20:05:17	2014-05-20 20:05:17	Port cutover notification of 04525... successfully submitted ← Step 2
4165883	045	CutoverNotification	CHURN	Success	2014-05-20 20:05:12	2014-05-20 20:05:12	Initialised churn data for service id: 574984
4165881	045	CutoverNotification	CHURN	Success	2014-05-20 20:05:12	2014-05-20 20:05:12	Initialised generic data
4161753	614	New	CHURN	Success	2014-05-20 15:36:03	2014-05-20 15:36:03	Port notification of 04525... successfully submitted ← Step 1
4161752	614	New	CHURN	Success	2014-05-20 15:35:56	2014-05-20 15:35:56	Initialised churn data for service id: 574984
4161751	614	New	CHURN	Success	2014-05-20 15:35:55	2014-05-20 15:35:55	Initialised generic data